

## **Privacy policy**

The use of this website and its forms requires acceptance of the processing of the user's data in accordance with this privacy policy, including the collection of access data and the delivery of commercial information by electronic means.

### **Data controller and contact information**

The data controller is: HOTEL SORLI EMOCIONS / SUPERFICIES DE ALIMENTACION, S.A.

Address: Calle Lluís Jorda Cardona, 2 08339 Vilassar de Dalt Barcelona España

Contact data: +34 93 753 8240 info@hotelsorliemocions.cat

### **Purpose of the data processing**

Data is processed with the aim of providing access to the online contents of the web as well as fulfill the requests from the users, keep a record of visits for statistical purposes (IP addresses, browser type, country, page accessed, etc. ), to apply measures aimed at the security of the web, and, to deliver commercial information by electronic means about our products and services, according to SORLI loyalty programs.

When the user fills any of our forms it will be necessary to provide certain personal data, and it will be processed to carry out the user's request (reservation, information)

### **Legitimacy**

The data is processed in base of the consent of the user, compliance with legal obligations, where appropriate for the execution of a contract or pre-contract.

### **Data recipients and transfers**

Recipients: SUPERFICIES DE ALIMENTACION, S.A.

International transfers are not planned.

### **Data retention time**

Data will be stored at least during the periods established by the applicable legislation and in any case during the validity of the consent.

### **People rights**

Data subjects have the right to: access, rectify and delete their data; request the portability of their data; oppose the processing or request its limitation; withdraw the consent .

In order to exercise such rights, data subjects can contact, by e-mail or letter to the data controller.

Data subject must attach a copy of his ID to the application.

Data subjects have the right to issue a complaint with the Data Protection Control Authorities.

### **Veracity of data, updating data**

The user must fill the forms with real, exact, complete and up-to-date data. The user will not enter data about other people; SORLI will presume that the data has been entered by the data subject him or herself. The user will be the only responsible for any harm or damage, direct or indirectly caused to another

individual, derived from providing false, inexact, incomplete, or outdated data or data referring to another person.

The user must communicate any changes in the provided data in order to keep it up-to-date.

### **Information security**

SORLI has taken all the measures required by law to protect personal data; likewise, SORLI has adopted the technical measures available to prevent data loss, unfair use, alteration, unauthorized access or data theft. Nevertheless, the user will take into account that security measures in Internet are not completely unbreachable.

### **Minors**

SORLI forbids the use of this website (or make reservations) to individuals under 18 years.

### **Web analytics**

This website deploys web analytics in order to gain some understanding on how user search for, access and navigate it. These analytics can entail the collection of personal data like the user IP address, connection location, browsing software and hardware features, etc. This information is not associated to the user and is exclusively used for statistical analysis.

### **Use of third-party functions and plug-ins**

This website may deploy functions and plug-ins provided by third parties. These functions serve several purposes like: third-party web analytics, third-party maps, third-party video streaming, sharing contents in social networks.

A function or plugin provided by a third party establishes a direct connection between the user browser and internet domains owned by the third party, allowing to download and execution of the function.

Most third-party plugins collect information about the websites visited by the user in order to know his or her interests and to provide targeted advertisements.

### **Use of the Google Analytics function provided by Google, Inc.**

This website deploys analytical functions provided by Google Inc (1600 AMPHITHEATRE PARKWAY, MOUNTAIN VIEW, CALIFORNIA, USA) in order to understand how user search for, access and navigate it. These analytics can entail the collection of user activity tied to his or her IP address. When the user loads this website, the user browser makes a connection to Google domains like google.com in order to record the user access to the website. Google Analytics makes use of permanent cookies to create anonymous analytics about this website, according to Google's privacy policy: <https://support.google.com/analytics/answer/6004245?hl=en>. The user consent for the processing performed by Google is implied from the use of this website.

### **Use of functions provided by Google, Inc.**

This website deploys functions provided by Google Inc (1600 AMPHITHEATRE PARKWAY, MOUNTAIN VIEW, CALIFORNIA, USA) like Youtube videos, maps and social buttons "+1". These functions can entail the collection of user activity tied to his or her IP address. When the user loads this website, the user browser makes a connection to Google domains like google.com enabling Google to know that the user is accessing the website. Google collects usage data for several purposes including targeted advertisements according to Google's privacy policies <http://www.google.es/intl/en/policies/privacy/>. The user consent for the processing performed by Google is implied from the use of this website.