



## Privacy Policy

The use of this website and its forms requires you to accept the processing of user data in accordance with this Privacy Policy, including the collection of access data and the electronic sending of commercial information.

### Data Controller and contact information

The Data Controller is: SUPERFICIES DE ALIMENTACION, S.A.

Address: CARRETERA DE MONTMELÓ, 108-120 08403 GRANOLLERS

Data Controller contact details: (+34) 935 610 300 email [sac@sorli.com](mailto:sac@sorli.com)

Data Protection Officer contact details: [dpd@sorli.com](mailto:dpd@sorli.com)

### Purpose of data processing

The purposes of the processing of your data by SORLI based on your use of the website are indicated below:

- To provide access to the online content of the website, keep a record of visits (IP addresses, browser data, country, page accessed, etc.) for statistical purposes and in order to apply measures aimed at web security.
- To respond to user requests sent through the form enabled or any of the other channels enabled for contacting SORLI.
- To process the registration and management of your personal account in order to provide access to certain services such as online shopping and reservations through your user account.
- Where appropriate, to manage the purchase of products or services, including your orders, reservations or registrations for activities. Included within the management of the purchase of products or services is the payment and invoicing of the service, as well as the communications by electronic and non-electronic means with the Client that are required to execute the service (to notify you of issues related to your order or reservation, send you the invoice electronically, etc.).
- To manage your participation in the selection processes of the jobs offered through the website.
- To conduct an analysis of the behaviour of our customers and users when they use the website, provided we have your consent.
- To send you commercial information about our products and services by electronic means when you so desire. Registration as a customer and participation in loyalty programmes includes, when authorised, receiving offers and notifications based on your purchase history profile and area. Offers may include products marketed in our establishments, as well as products and services from third-party companies related to the consumer, home, leisure and financial services sector. Communication preferences can be modified from the registered area on [www.sorli.com](http://www.sorli.com) and on the SORLI app.

If you fill in any of the forms, you will need to provide certain personal data in the sections indicated with an asterisk (\*), which will be processed for the purpose for which they are requested.

### Legal basis

We can process your personal data based on the following reasons:

- The data subject's consent, for example, to the sending of commercial communications.

- The execution of a contract or pre-contractual measures in the event of acquiring any of our services.
- For the fulfilment of the different legal obligations of the data controller.
- In certain cases, we may process the data based on legitimate interest, for example, for security reasons or to deal with any inquiry or claim.

We would like to remind you that you have the right to revoke consent at any time in relation to any data processing to which you have consented by contacting SORLI through the authorised means.

### Recipients and transfers

Recipients: SUPERFICIES DE ALIMENTACION, S.A. and establishments.

We hereby inform you that certain information you provide may be communicated, within the framework and in accordance with the applicable legislation, to the following recipients: Public administrations and/or state security forces and bodies, when SORLI is legally obliged to do so.

No international transfers (outside the European Economic Area) are foreseen, except for storage purposes, and in any case on the basis of the existence of adequate guarantees in accordance with data protection regulations.

### Data retention periods

Data will be processed for the time necessary to provide the service or fulfil the indicated purposes and, when appropriate, it will subsequently be kept at least during the periods established by the applicable legislation or while the consent is still valid.

### Rights of data subjects

Data protection regulations grant you the following rights:

- To be aware that your data are being processed.
- To **access** your personal data.
- To request the **rectification** of your data if they are inaccurate.
- To request the **erasure** of your data if they are no longer necessary for the purposes for which they were collected or if you withdraw the consent granted.
- In the event that we process your data based on our legitimate interests or those of a third-party, you will have the right to **object** to the processing thereof.
- To request the **restriction of the processing** of your data, in some cases, in which case we will only keep them in accordance with current regulations.
- To the **portability** of your data, which will be provided to you in a structured, commonly used or machine-readable format. If you prefer, we can send them to the new data controller you designate. It is only valid in the cases in which we process your data based on the execution of a contract or based on your consent.

You can exercise your rights by writing to the address of the data controller or to the email address mentioned above.

You also have the right to file a claim before the Spanish Data Protection Agency ([www.aepd.es](http://www.aepd.es)) or the competent supervisory authority, if you think we have not treated you correctly.

### Veracity and updating of data

The user must fill in the forms with true, exact, complete and current data. The user must not enter data corresponding to another person; SORLI shall presume that the data has been provided by the owner thereof. The user will be solely responsible for any direct or indirect damage or loss that may be caused to any person as a result of filling in the form with false, inaccurate, incomplete or outdated information or information relating to another person.

The user must communicate any modification in the data provided in order to keep their data duly updated.

## **Security of the information**

SORLI has taken all the legally required measures for the protection of personal data; likewise, it has adopted all the technical devices at its disposal to prevent the loss, misuse, alteration, access or theft of personal data provided by website users. The user will, however, take into account the fact that the security measures on the internet are not completely inviolable.

## **Minors**

SORLI prohibits users under 18 years of age from using its web services.

## **Web analytics**

This website uses various analytics to find out how it is searched, accessed and used by the public. These analytics may involve the collection of personal data such as your IP address, the location of the connection, information about navigation software or hardware, etc. This information is not associated with users and is used for the sole purpose of obtaining statistical information on the use of the company's website.

## **Use of third-party functions and plug-ins**

This website may incorporate functions and add-ons provided by third parties for various purposes, such as: third-party web analytics, third-party maps, third-party videos, sharing on social networks, etc.

A third-party function or add-on establishes a direct connection between the user's browser and the internet domain controlled by the third party, allowing for the download and execution of the function.

Likewise, most third-party plug-ins collect which pages users visit to ascertain their interests and subsequently be able to offer them bespoke advertising.

## **Use of the Google Analytics function provided by Google, Inc.**

This website integrates analytical functions of Google Inc (1600 AMPHITHEATRE PARKWAY, MOUNTAIN VIEW, CALIFORNIA, USA) to ascertain how it is searched, accessed and used by users. To do so, when using this website, the user's browser establishes a direct connection with the servers of the Internet domain google.com and other Google domains. This allows Google to record user activity as well as information regarding their IP address. Google Analytics uses persistent cookies to compile anonymous statistics on the use of this website, in accordance with the following privacy policy: [https://marketingplatform.google.com/intl/en\\_uk/about/](https://marketingplatform.google.com/intl/en_uk/about/). By using this website, the user consents to the processing of their data by Google in the manner and for the purposes indicated.

## **Use of functions provided by Google, Inc.**

This website integrates functions of Google Inc (1600 AMPHITHEATRE PARKWAY, MOUNTAIN VIEW, CALIFORNIA, USA), such as YouTube videos, maps and "+1" buttons. To do so, when using the website, the user's browser establishes a direct connection with the servers of the Internet domain google.com and other Google domains. This allows Google to know that the user has visited the web from their IP address. Google makes use of persistent cookies, local storage and local Flash storage on the user's device, for various purposes, including the collection of the user's activity on the Internet to offer advertising tailored to their interests, in accordance with its privacy policies: <https://policies.google.com/privacy?hl=en-GB&gl=es>. By using this website, the user consents to the processing of their data by Google in the manner and for the purposes indicated.